Harnessing Employee Engagement to Drive Positive Outcomes



Theresa Harkins-Schulz, SVP Customer Experience & Product

Theresa is a strategic and passionate leader of people. She was an early innovator in the deployment of global enterprise employee recognition strategies to impact business objectives. She has exceptional facilitation skills, a knack for simplifying complex problems and a drive to inspire others. Under her visionary leadership, Theresa leads the customer experience team at Inspirus and shares real life examples and best practices to help Inspirus clients create more inspired work cultures.

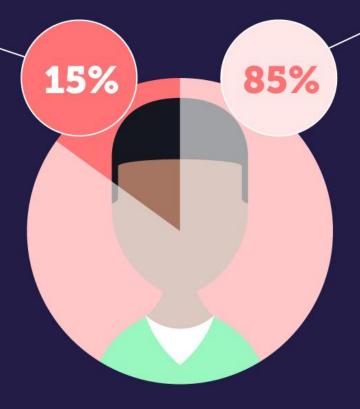




Current worldwide employee engagement levels:

Engaged Employees

These employees are passionate about their job and feel a connection to the organization they work in. They are innovative and drive the company forward.

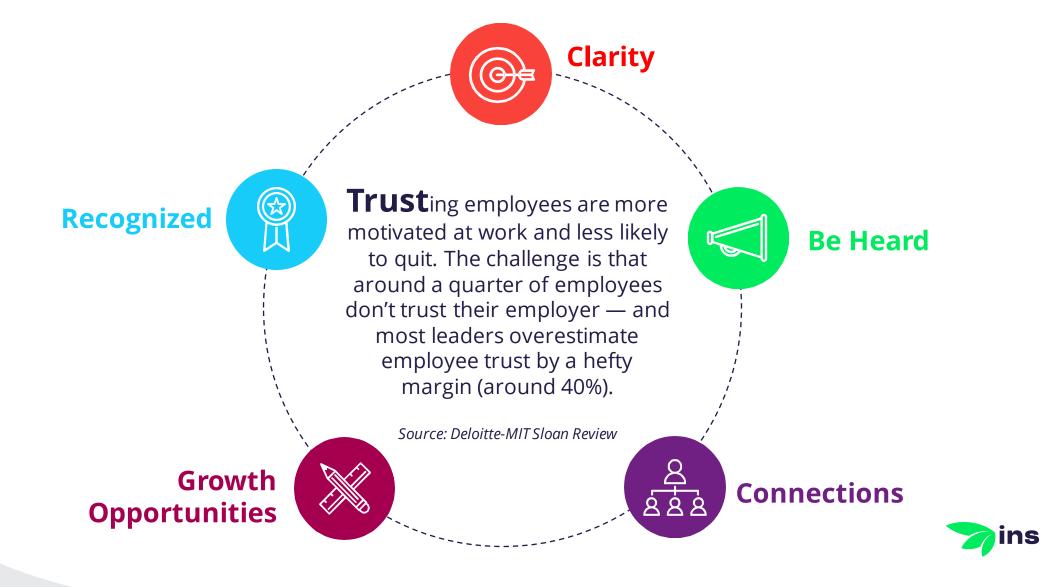


Disengaged Employees

These employees do the bare minumum, without emotion or spirit. They make up the numb majority and can actively undermine others.



Employee Engagement Drivers



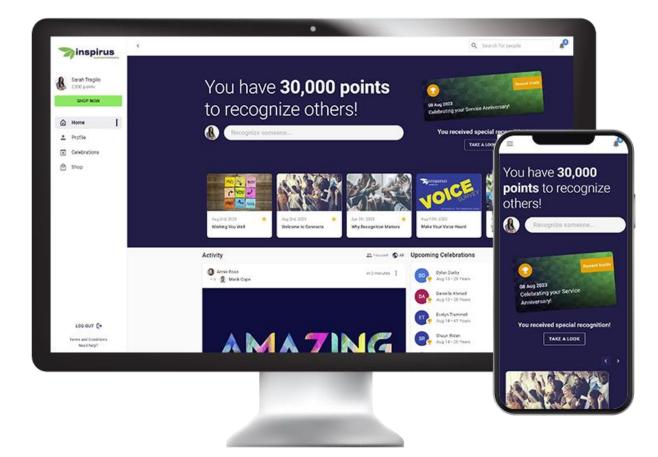
Recognition Driven Results





Inspirus Connects

+boost morale +improves emp satisfaction + elevates cultures by celebrating, recognizing, connecting and rewarding your employees.





Recognition acknowledges contributions and fulfills sense of purpose



Service Anniversaries

Honoring employees for their annual contributions to your organization makes them feel valued and that their purpose is aligned to the company mission.

Peer-to-peer Recognition

Recognition from peers is often more powerful and meaningful than from a direct manager or leadership.

Values-based Recognition

Recognize employees who live the company values — they set an example for all employees! (And, what gets rewarded, gets repeated.)

Birthdays and Life Occasions

Recognize all the moments that matter shows employees you care about their well-being, and their whole being.



Communication keeps employees connected and feeling valued



Spotlights

Regularly communicating news and initiatives keeps employees informed and connected, to each other and the company.

Shortcuts

Live links to important communications that live across an organizations' broader network, means everything is accessible from one convenient place.

Employee Feedback Surveys

"Always on" anonymous pulse surveys, and more specific surveys on culture, mission, values and more, gathers employee sentiment and insights to help drive startegy.

Integrates with Teams

Allows organizations to broaden the reach of their recognition activity by communicating Connects activity via Teams.



Community creates a sense of belonging and reinforces inclusion



Inclusive Platform

Creates an inclusive community where employees can actively communicate with each other, anytime/anywhere

Personalized Activity Feed

Toggle between seeing activity from ALL employees and just a 'focused' group of peers that users curate to follow

Like and Comment

Employees can participate in all recognition moments, with familiar likes, comments and even emoijs

Upcoming Celebrations

Keeps employees informed of upcoming festivities so they can share in the celebration



What makes a reward meaningful?







Brand Names They Trust

Choice Meaningful to them Value Meaningful to them



Tracey Jenkins SVP, Human Resources

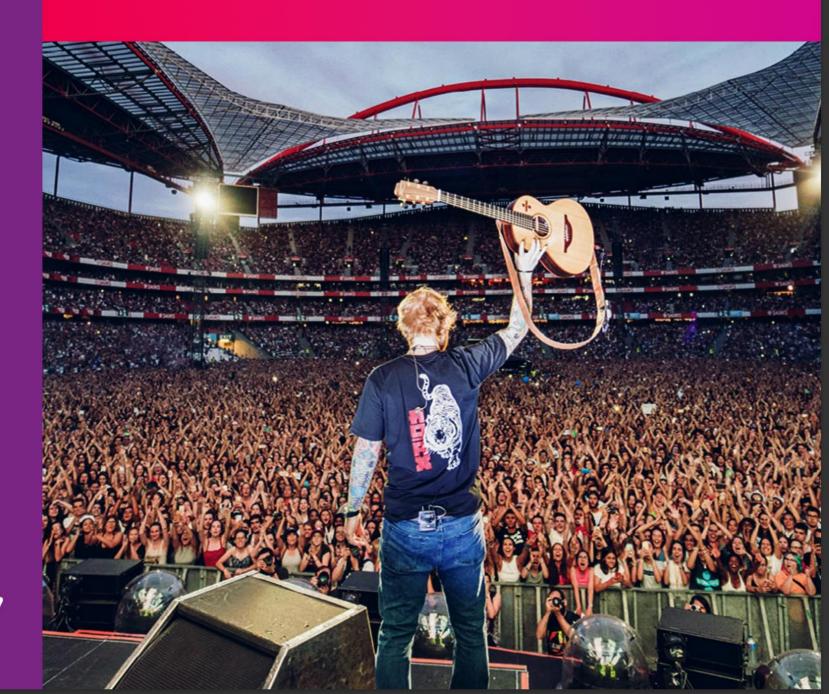
Tracey is a results-oriented global talent leader with more than three decades of experience in the field. She is an expert in cultivating and creating organizations capable of attracting, selecting, retaining, and developing top-tier talent. She has an outstanding track record of managing diverse and multicultural teams, and collaborating as a focused unit to help organizations achieve their strategic objectives. She specializes in executive coaching, change management and human resources management. Tracey always looks to bring forth internal learning opportunities to support career growth by providing the latest and most innovative programs to Sodexo Live! teams.



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What Do We Want Our People To Join Us For?

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The Best at Taking Care of our Employees DE&I is a Performance Driver for All

Act

Thrive

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The Most Memorable Venues & Events

Teamwork / Feels like family Diverse teams / Inclusive culture Internal promotions / Professional growth

Create once in a lifetime memories

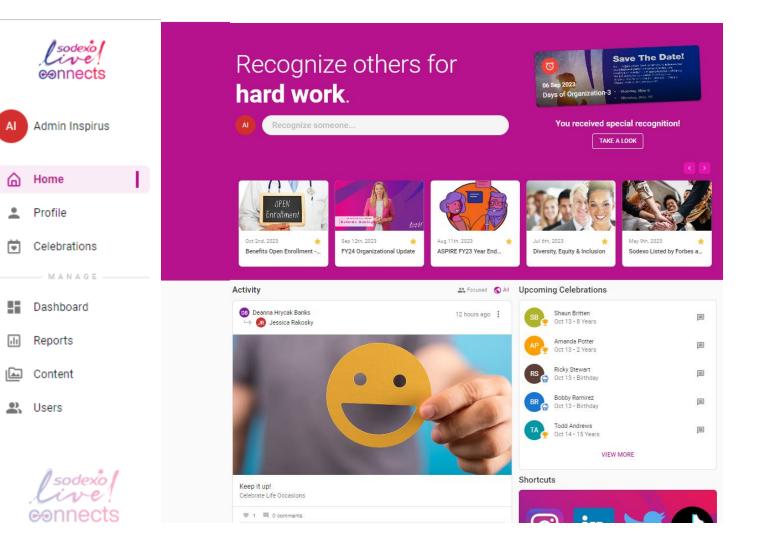
Formalizing recognition strengthens employee

FASE

Employee

Recognized

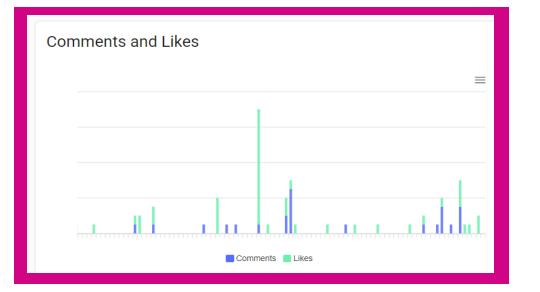
engagement and reinforces core values

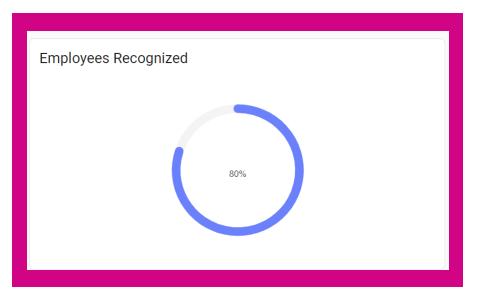


At-a-Glance Dashboards

Top Receivers		Top Senders	
JI Jerry Infantino	14	Susan Fink	26
Jw Jon Wanland	13	JK Justin Kizima	25
SA Sharon Allen	12	YS Yogi Stephens	25
VE Virginia Elkins	12	TN Thanh Nguyen	22
Julissa Perez	12	KR Katie Randall	17

	Activity
;	
1	





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Thank you!

